



DOUCY RÉSERVATIONS

DOUCY STATION + VALMOREL

HOLIDAY SERVICES

2019-2020

WELCOME TO OUR NEW CONCIERGE SERVICE.



OWNERS OR HOLIDAY GUESTS, WE PROVIDE AN ONLINE SERVICE WHICH WILL TAKE CARE OF EVERYTHING, MAKING YOUR HOLIDAY BOOKING AS EASY AS POSSIBLE.

GUEST CONCIERGE SERVICE

LINEN SUPPLIES	BABY EQUIPMENT	EQUIPMENT RENTAL	DELIVERY SERVICE
Bed linen hire in resort, no more heavy suitcases!	We have a baby equipment rental service, so you can guarantee the comfort of your toddler on holiday.	A forgotten hairdryer? A broken microwave? No problem, we have some in reserve! Full list and availability in reception.	We provide a delivery service (drop-off and pick-up) for our hire equipment (resort centre only).

OWNERS CONCIERGE SERVICE

WELCOME PACK = 29 €	SERENITY PACK = 49 €	VIP PACK = 89 €	À LA CARTE SERVICES
This package offers you our reception service: a qualified person will manage the key exchange for your guests in our main reception.	This package also offers our assistance to your guests throughout their stay in resort, key exchange and security deposit service.	The VIP package will welcome your guests as well as presenting them with a gourmet welcome gift. (serenity pack included)	We also have an "à la carte" concierge service.

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DOUCY RÉSERVATIONS
 SAEM Sogetoba | Le Beauregard
 73260 Doucy Tarentaise
 Tél. +33 (0)4 79 24 38 79
 info@doucy-reservations.com
www.doucy-reservations.com



RESERVATIONS ONLINE

À LA CARTE

RESORT GUESTS SERVICES

LINEN SUPPLIES	1 single bed	2 single bed sheets + 1 pillowcase	12 €	per week
	1 double bed	1 sheet + 1 single duvet cover + 1 pillowcase	14 €	
		2 double bed sheets + 2 pillowcases	14 €	
		1 sheet + 1 double duvet cover + 2 pillowcases	16 €	
	Kit zen	Bed linen set (with pillowcases) + towel pack (small + large)	23 €	
	Towel kit (1 person)	2 towels (bath and hand towel) + 1 bath mat	10 €	
Duvet	Single	15 €	20 €	
	Double	20 €		
BABY EQUIPMENT	Travel cot		20 €	per week
	High chair		16 €	
	Pushchair 4x4		29 €	
	Baby kit: travel cot + high chair + changing mat + bathtub		35 €	
EQUIPMENT FOR RENTAL	Hair-drier		10 €	per week
	Radiator		15 €	
	Microwave		29 €	
	Coffee maker - Toaster - Kettle		10 €	
	Television		29 €	
	Vacuum cleaner		15 €	
	Mattress		29 €	
	Christmas kit (Christmas tree + decoration)		20 €	
	Raclette grill - Fondue set		15 €	
DELIVERY	Delivery and pick-up in the apartment		49 €	
CLEANING	Prices on request			

It is recommended to reserve in advance in order to guarantee availability.

PACKAGES

RESORT OWNERS SERVICES

WELCOME PACK = 29 €	Reception of holiday guests in our Beauregard reception Key collection Presentation of the accommodation Reception of departing guests Key return
SERENITY PACK = 49 €	= WELCOME PACK plus Assistance throughout the stay in resort Text message service Check-out (overall summary check-over) Security deposit service
VIP PACK = 89 €	= SERENITY PACK plus A personalised welcome hamper (based on 4 people)

À LA CARTE

KEY EXCHANGE	Key collection * 1		29 €	
	Key collections: package for the year (during our opening times in the summer and winter seasons!)		290 €	
	Late check-in surcharge between 7pm and 10pm		29 €	
	Key guarding		79 €	
LINEN SUPPLIES	1 single bed	2 single bed sheets + 1 pillowcase	12 €	per week
	1 double bed	1 sheet + 1 duvet cover + 1 pillowcase	14 €	
		2 double bed sheets + 2 pillowcases	14 €	
		1 sheet + 1 duvet cover + 2 pillowcases	16 €	
	Kit zen	Bed linen set (with pillowcases) + towel kits (small + large)	23 €	
	Towel kit (1 person)	2 towels + 1 bath mat	10 €	
Duvet	Single	15 €	20 €	
	Double	20 €		
MAINTENANCE	En of season closing-up of your apartment (water supply, electric meter, fridge, dishwasher)		49 €	per hour
	Opening-up of the apartment (shutters, energy, heating, water, ...)		49 €	
	Check-over = overall summary check		49 €	
	Small repairs and maintenance (light bulbs, spare fuses, adjustment of television channels, furniture delivery...)		49 €	
EQUIPMENT FOR RENTAL	Hair-drier		10 €	per week
	Radiator		15 €	
	Microwave		29 €	
	Coffee maker - Toaster - Kettle		10 €	
	Television		29 €	
	Vacuum cleaner		15 €	
	Mattress		29 €	
Raclette grill - Fondue set		15 €		
DELIVERY	Delivery and pick-up in the apartment		49 €	
CLEANING	Prices on request			